# Md. Alam Hossain

House# 13, Koborsthan Road, Pallibidyut, Ashulia, Savar, Dhaka

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### Career Objectives

To secure a senior role in HR & Payroll Management where I can leverage my 10 years of expertise in HRM, HRIS, Compliance, Payroll automation, and Employee Relations to drive operational excellence and organizational growth.

### Career Summary

Human Resources & Payroll professional with **9.8 years' experience** in HR, Admin, IT, and Compliance. Skilled in **HRIS, ERP, SQL-based payroll automation, compensation & benefits, talent acquisition, and labor law compliance**. Proven track record in leading HR teams, implementing process improvements, and ensuring accurate payroll for large-scale workforces. Strong communicator with leadership, problem-solving, and analytical abilities.

### Special Qualifications

- Expertise in Payroll Management (ERP, SQL, HRIS),
- Labor Law compliance & HR audit handling,
- Strong leadership in HR & Admin team management,
- Talent acquisition, onboarding & retention strategies,
- Performance appraisal system design & implementation,
- Employee engagement, grievance handling & conflict resolution,
- Data analysis & reporting (Excel, SQL, MIS),

### Experience

Assistant Manager – HR & Admin Dekko Legacy Group, Ashulia, Dhaka Feb 2021 – Present (4.9 yrs)

#### **Key Responsibilities & Achievements**

- Managed end-to-end payroll for 7,000+ employees, ensuring accuracy in salary, overtime, tax, provident fund, and allowances.
- Create, update, and enforce **HR policies, Operations and procedures** in alignment with legal requirements and organizational values.
- Implemented **ERP & SQL-based payroll automation**, resolving database errors and reducing payroll processing time by 30%.

### Experience-

- Oversaw recruitment & onboarding for critical positions, building a CV database and managing
  job posts on platforms like BDJobs, LinkedIn, and Job Portal.
- Conducted **training & development programs**, performance appraisals, and employee engagement initiatives to improve retention.
- Coordinated compliance audits (buyer audits, social compliance, labor inspection) with zero noncompliance reports.
- Acted as grievance handler and mediator, resolving workplace conflicts and improving employee relations.

#### Executive - HR & IT

Palmal Group of Industries, Dhamrai, Dhaka

Jun 2018 – Feb 2021 (2.8 yrs)

### **Key Responsibilities & Achievements:**

- Prepared and disbursed monthly payroll for 3,500+ employees, ensuring 100% compliance with labor rules and regulations.
- Support **Training Needs Analysis (TNA)**, arranged skill development programs, and evaluated training effectiveness.
- Maintained and updated HRIS database, ensuring accuracy in attendance, leave, and personnel records.
- Generated **MIS reports** (attendance, overtime, headcount, turnover) for senior management decision-making.
- Controlled excessive overtime by reviewing attendance anomalies and adjusting manpower allocation.
- Supported all HR operations, including recruitment, onboarding, performance appraisals, and benefits administration.
- Provided IT support for HR systems and reporting tools to ensure smooth HR operations.

### Officer – IT & HR Support

Akboria Group, Bogura

*Mar 2016 – May 2018 (2.2 yrs)* 

#### **Key Responsibilities & Achievements:**

- Managed payroll, compensation & benefits, and statutory contributions for 1,500+ employees.
- Maintained HR records, personal files, and attendance systems with confidentiality and accuracy.
- Supported HR team in handling leave management, overtime calculations, and banking formalities for salary disbursement.
- Developed and maintained **production & HR reports** (daily, weekly, monthly) for management use.
- Provided IT system support, ensuring ERP-based HR software ran smoothly and securely.
- Assisted management in preparing compliance and HR audit reports.

### Specializations

Fast Typing Speed • Web Development • Project management • Team player • Excellent time management skills • Conflict management • Public speaking • Data analytics • Motivational Speaker • Industrial Relations

## Academic Qualifications

MBA (Ongoing) – HRM, Presidency University (Expected Completion: 2026)

M.Sc. in Botany – National University, 2014 (CGPA: 2.78/4.00)

B.Sc. (Hons) in Botany – National University, 2013 (CGPA: 2.74/4.00)

CSE(Diploma) – SIT Foundation, 2013 (CGPA: 4.6/5.00)

HSC (Science) – Rahamat Iqbal College, 2009 (CGPA: 3.6/5.00)

SSC (Science) – Ranbagha High School, 2006 (CGPA: 3.25/5.00)

## Training & Certifications

- Payroll Management Solicitorsbd Associates, 2023
- HR Payroll 0 to Hero HR Professional BD, 2023
- Advanced HR & Payroll Management elearning24h.com, 2023
- ETI Gender-Sensitive Workplace ETI Bangladesh, 2021
- Introducing HRIS Programme TMMS, 2017
- PGDHRM BIM, Dhaka, 2018
- Computer Office Application BTEB, 2016
- Professional Freelancing BIIT, 2017Literature

# Language Proficiency

- Bangla: Reading High | Writing High | Speaking High
- English: Reading High | Writing High | Speaking High
- **Hindi**: Reading Medium | Writing Low | Speaking Medium

### Reference

**Tuton Paul** – AGM, Dekko Legacy Group | 01717538777 | tuton.aal@dekkolegacy.com **Moallem Hossain Milton** – DGM (Admin & HR), Palmal Group | 01712678600 | milton.fhro@palmalgarments.com

I hereby declare that all the information provided in this resume is true and accurate to the best of my knowledge and belief.

Md. Alam Hossain